

# **Comments to the Board**

## **Table of Contents**

September 17, 2020 Board Meeting

## **FOR PUBLIC DISTRIBUTION**

### **Correspondence with Elected/Government Officials**

None

#### **Correspondence with Stakeholders**

- July 12, 2020 Steve Shorr RE: Updated Agent Code of Conduct
- August 27, 2020 <u>Steve Shorr RE: Public Posting of Comments</u>

From: Steve Shorr

To: Agents (CoveredCA); BoardComments (CoveredCA); Agent Contracts (CoveredCA)

Subject: RE: Updated Agent Code of Conduct

Date: Monday, July 27, 2020 11:20:25 AM

Hi All,

This is nice, but how about Covered CA honoring it's commitment to provide a drop down menu for our clients to select us as their agent?

How about letting the public know that there is no charge to use an agent. All the advertising that I've seen asks the public to go to Covered CA directly.

What can you do so that we don't spend 3x more time on Medi Cal than something we actually get paid for?

How about some meaningful training so that we can make a living and not be on Medi-Cal ourselves?

I don't see a mention of Medi-Cal in the Code of Conduct, does that mean we are no longer employees working for free and can refer Medi-Cal to the PAID Medi-Cal staff?

My Medi-Cal website get's more hits than all my other websites combined!

Steve

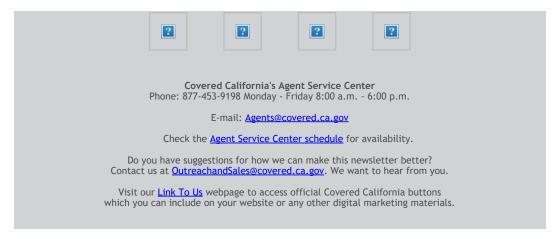
From: Covered California <agents@covered.ca.gov>

**Sent:** Monday, July 27, 2020 10:45 AM **To:** Steve Shorr <steve@steveshorr.com> **Subject:** Updated Agent Code of Conduct



July 27, 2020

Covered California has recently amended the <u>Agent Code of Conduct</u> effective today, July 27, 2020. All Agencies and its Agents are mandated to comply with the rules set forth by this document. Pursuant to Section C(23) of Exhibit A, this Code of Conduct is incorporated by reference into the Agency Agreement as well as the Non-Monetary Agent Agreement. All modifications or amendments to the Agent Code of Conduct are also posted on the <u>Covered California website</u> for your reference.



#### **Unsubscribe**

This message was sent to  $\underline{steve@steveshorr.com} \ from \ \underline{agents@covered.ca.gov}$ 

Covered California
1601 Exposition Blvd
Sacramento, CA 95815

Encryption verified by Paubox - HITRUST CSF Certified

From: Steve Shorr

To: BoardComments (CoveredCA)
Subject: Public Posting of Comments
Date: Thursday, August 27, 2020 5:38:26 AM

Dear Board Members,

How is it that my comments are posted on your website, but yet, I've never had a response?

Covered CA posted my comments, yet never responded.

https://board.coveredca.com/meetings/2020/May%202020%20Meeting/Comments%20to%20the%20Board.EXTERNAL%205-15-20.pdf

https://board.covered ca.com/meetings/2013/04%20 Apr%20 Meeting%20 Materials/PDFs/Comments%20 to %20 the %20 Board%20 Master April.pdf

Steve

#### www.SteveShorr.com

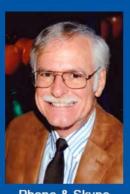
310.519.1335 Office Landline

562.286.1592 Texting, but email is preferred

Set up a Phone or Zoom meeting

Follow us on Facebook.com/SteveShorrInsurance/

NAIC National Producer # 2710578



Phone & Skype by Appointment CA DOI # 0596610

# www.SteveShorr.com

- Employer Group & Individual Health including Covered CA
- · Life, Disability, Retirement & Long Term Care
- Extensive, Informative and Easy to Read Website
  - Complimentary Anonymous Q&A
- Instant Quotes

Steve@SteveShorr.com Texting: 562.286.1592

If I make some mistake, or something happens and you get this email and it's not for you, please let me know, do not show or forward to anyone else and delete this email. 18 U.S.C. §§ 2510-2521